



Leading IT Security Awareness Training Platform

Build a Strong Cybersecurity Culture through Employee Training



Solution for small, medium, and large enterprise-level companies



 **Contact Us**

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Responsu IT security training platform empowers companies to build a strong cybersecurity culture by enabling employees to recognize common cyber threats.

The solution makes it easy to implement an ongoing training program across the entire organization and comply with GDPR, ISO 2700 regulations.

Responsu helps companies of all sizes and industries turn their employees into human firewalls, reduce costs, simplify training administration and strengthen IT security posture.

Benefits



Company

- Stronger IT security
- GDPR, ISO 27001, NIS2 compliance
- Branding and customization
- Cost-savings



Administrator

- Management console
- Real-time reports
- Automatic notifications
- Mass actions



User

- Localized content
- Micro-modules and interactivity
- Study availability 24/7
- Real-life examples



Finance



Government



Transportation



Healthcare

Our Customers



Siauliai district municipality

„Responsu has helped a significant number of our employees refresh their IT security awareness. Interactive content, localized examples, and visual elements enabled them to grasp tough cybersecurity topics almost effortlessly.“

Jurgita Mickūnė

Legal and Personnel Administration Division Officer



„Exceeded our expectations! Our team was contented to obtain hands-on skills which they can apply in professional and personal setup. We have already recommended the training to our partners.“

Rasa Butkuvienė
CEO

	Description	STANDARD	ADVANCED
responsu content	<ul style="list-style-type: none"> • Universal cyberawareness training (9 micro modules): <ul style="list-style-type: none"> - GDPR "in a nutshell" - Clean desk policy - Physical security - Fishing - Vishing - Passwords - Mobile device security - Wifi security - Secure work from home 	+	+
	• Languages: LT, LV, EE, ENG	+	+
	• Localized of real life examples: LT, LV, EE, ENG (international)	+	+
	• Access to trainings 24/7	+	+
	• Training content updates: design, new courses (modules), periodic existing module updates	+	+
	• Assesment (quiz style) & certificates once all modules are passed (no customization)	+	+
	• Possibility to customize certificate and certification process		+
	• Possibility to customise cyberawareness training content	Extra cost	Extra cost
Library	<ul style="list-style-type: none"> • Possible additional e-learning content (e.g. fire safety, occupational safety,...)* 	Extra cost	Extra cost
Learning management system (LMS)	<ul style="list-style-type: none"> • Base admin rights for centralized management of trainings (manage users, training programs, notifications managment (text, frequency set up), sub-branches for organisational hierarchy) 	+	+
	<ul style="list-style-type: none"> • Advanced admin rights. Base admin rights + manage course catalog, groups, jobs, audiences, skills and skill-gap tests 		+
	<ul style="list-style-type: none"> • Global automated training process and notifications (allows predefined automated roll out of training program, including scheduled weekly reminders about unfinished modules) 	+	+
	<ul style="list-style-type: none"> • Custom automated training process and notifications 		+
	<ul style="list-style-type: none"> • Standard reports (learners progress, connections to trainings, summarized statistics, drill down to user level reports and logs, possibility to export reports for auditing purposes). Custom reports available on your own behalf 	+	+
	<ul style="list-style-type: none"> • Branches functionality for users management (hierarchy) 	+	+
	<ul style="list-style-type: none"> • Custom training program (curricula) (possibility to create custom training programs from responsu modules: different modules, for different groups). Custom training programs on your own behalf 		+
	<ul style="list-style-type: none"> • Organisation admins included (admin & learner are separate license) 	1	5
	<ul style="list-style-type: none"> • Possibility to create own content using standard LMS features (upload PPT, Word, text etc.) + quizzes 		+
	<ul style="list-style-type: none"> • Possibility to create own content using interactive efront features (interactive content H5P - https://h5p.org/) 		+
	<ul style="list-style-type: none"> • Possibility to create own content using AI LMS features 		+
	<ul style="list-style-type: none"> • Possibility to create own quizzes using AI LMS features 		+
	<ul style="list-style-type: none"> • Additional features: audience, groups 		+
	<ul style="list-style-type: none"> • Skills module 		+
	<ul style="list-style-type: none"> • Jobs module 		+
<ul style="list-style-type: none"> • Possibility to add private/ own content (10 GB included, extra cost for more storage) 		+	

	Description	STANDARD	ADVANCED
Services	<ul style="list-style-type: none"> 2h onboarding session for organization admins (one time service) - 1h live session & 1h follow up/Q&A (LT or ENG) 	+	
	<ul style="list-style-type: none"> 4h onboarding session for organization admins (one time service) - 2h live session & 2h follow up/Q&A (LT or ENG) 		+
	<ul style="list-style-type: none"> User upload to system according to provided csv file (file prepared by customer) (one time service) 	+	+
	<ul style="list-style-type: none"> Custom domain configuration from LMS side 	Extra cost	+
	<ul style="list-style-type: none"> Standard Responsu e-mail for no-reply notifications 	+	+
	<ul style="list-style-type: none"> Custom e-mail configuration on the customer's domain 	Extra cost	+
	<ul style="list-style-type: none"> Custom logo upload to customers learning environment + custom logo on certificate 	+	+
	<ul style="list-style-type: none"> visual theme customization (change system font, colors of header, background, breadcrumb and button)** 	Extra cost	+
Support	<p>STANDART SUPPORT</p> <ul style="list-style-type: none"> LMS related issues (functionality error, service not working and etc.): support@efrontlearning.com COMMUNICATION flow: customer's internal administrator opens support ticket (in english) at support@efrontlearning.com (must keep support@responsu.com in (CC)). Communication flow addendum nr.1 (how to open support) is provided together with other documentation CONTENT related issues (gramma mistakes, suggestions, feedback on content and etc.): support@responsu.com COMMUNICATION flow: customer's internal administrator opens support ticket (in LT or ENG) at support@responsu.com In both cases SLA is 24 hours reaction time (working days). More on SLA: https://www.efrontlearning.com/sla +2 extra hours of local (LT/ENG by responsu team) support after launching platform are included (valid 30 days from launch) 	+	+
	<p>LOCAL SUPPORT</p> <ul style="list-style-type: none"> LMS and CONTENT related issues: support@responsu.com (LT/ENG) COMMUNICATION FLOW: all related issues customer internal admin opens support ticket (in Lithuania: lithuanian, other markets: english) to support@responsu.com SLA is 24 hours reaction time (working days and hours (8.00 - 17.00 GTM +2.00)) 	Extra cost	Extra cost

* Only in LT

** Fee of implementation/installation/configuration applies

*** We emphasize that we are not offering graphical design service, but actual preparation of platform according to customer request

A brief overview of online courses

A short GDPR guide

- What is GDPR?
- What are the principles of personal data processing?
- How can we apply GDPR in practice?
- What rights do we have as data subjects?

"Clean table" policy

- What does "a messy workplace" mean according to IT security standards?
- To what we should pay special attention in the workplace?
- How can we identify misplaced information or items?
- How can we protect our workplaces?

Physical security

- Why is Physical Security awareness important when it comes to preventing cyber hacking in your organization?
- What steps should be taken if fraud is suspected?

Phishing

- Why has email fraud been so successful for years?
- How can each of us recognize a suspicious email?
- What should you do if you received a fraudulent email?

Vishing

- What information shouldn't we disclose when talking on the phone?
- What strategies do criminals use?
- What should you do if you got a suspicious call?

Passwords

- Why is it important to use strong passwords?
- What does a proper password actually mean?
- How can we create and remember proper passwords?

Mobile device security

- What are the most common cyber threats related to mobile devices?
- How can we protect information on a mobile device?
- How can we reduce the chance of a mobile device being hacked?

Wi-Fi security

- Why and when using a wireless network (Wi-Fi) can put information on your smart device at risk?
- What rules should we follow to protect information when using public Wi-Fi?

Safe work from home

- What are the tactics cybercriminals use?
- What are the most common cyber threats that employees face when working from home?
- How can we identify and prevent these dangers?